

Job Specification

Job title	Head of Operations
Reporting to	Managing Director, Asset Finance
Place of Work	Warrington & Bath
Division	Asset Finance
Team	Asset Finance Leadership Team

Company Overview

Time Finance plc is an AIM-listed business specialising in the provision of funding solutions to UK businesses seeking to access the finance they need to realise their growth plans. UK Businesses can take advantage of an extensive portfolio comprising: Asset Finance, Invoice Finance, Loans, Vehicle Finance and Asset Based Lending. Since a new strategy was launched in 2021, the business has grown rapidly and now provides over £200million of funding to c10,000 UK businesses to support their growth. Time Finance operates from four locations across the UK – Bath, Manchester, Warrington and Reading. We were proud to be recognised as Employer of the Year 2020 by the Business Leader Awards.

Role Overview

The primary responsibilities of the successful candidate is to:

- Collaborate with other members of the Asset Finance leadership team to drive business growth and achieve key objectives.
- Lead, manage and mentor Sales Support and Payouts teams in the Bath and Warrington office sites, including providing ongoing training and support as well as proactive performance management.
- Develop a culture of operational efficiency to drive performance and advocacy to deliver good outcomes for customers.
- Ensure the regulatory compliance is delivered.
- Work closely with internal teams to implement system improvements, enhance service levels, and optimize the broker, vendor, and supplier journey and manage process flows.
- Design and implement structured training schedules across the Sales Support and Payouts Teams.
- Maintain a thorough understanding of internal credit policy and process, working closely with the Managing Director, Asset Finance.

Skills
<ul style="list-style-type: none"> ✓ Excellent interpersonal and negotiation skills ✓ Ability to motivate and lead teams ✓ Good MS Office systems skills (Outlook, Word, Excel)
Experience



✓ 5+ years' experience in a middle/senior management position within the Asset Finance industry
✓ 5+ years' experience in a Hard Asset funder
Qualifications
✓ Graduate, or appropriate alternative experience or role-based qualifications.

Benefits Package:

- 26 days' annual leave, increasing to 28 days after 2 years' service
- Life assurance & Income protection
- Private medical insurance
- Healthcare cashback plan
- Holiday exchange scheme
- Cycle to work scheme
- Electric Car Scheme
- Auto-enrolment pension

Time Finance has a strong group culture and our values underpin everything that we do; we put People First, we are Bold, we are Flexible and we are Genuine.

We are an equal opportunity employer and value diversity. We do not discriminate on the basis of gender, race, religion, sexual orientation, disability or age.